

# The Quality under-estimated factor of your performance!

How to initialize a change management journey towards Excellence?



## Time

- 0,5 day ( 4 hours )



## Targets

- To re-map the state of the Art in the Quality function
- To understand the key-principles to organize a performing Quality
- To be able to structure the Quality to support and lead a dynamic change management initiative



## Public

- Top Executive Committee
- Headquarters
- Quality Division



## Prerequisite

- None



## Methods

- Synthetic presentation of the state of the art
- Discussions
- Questions/Answers
- Feedbacks and return of experience of the trainer
- Training available in French/English

How Quality can support and speed up the achievements of the company objectives? How to embark all your team in your transformation journey?

Over the years, the Quality function has suffered of a lot of transformation in the companies. Its role has deeply changed, specially to cope with the new challenges: a world-wide economy, the digitalization of the industry and more and more complex organizations.

Delivered by former Quality executives in international companies, this event will be the opportunity to refresh your mind on the key role of the Quality to support the achievement of an outstanding performance.

Following this training, you will be able to reshape your Quality Strategy and to initialize a transversal dynamic change management towards Excellence.



## Pedagogical content

**To understand what Quality means today:**

- ⚡ Historic & Quality function in perspective
- ⚡ Challenges and objectives

**To know better the Quality function and to be prepared for leading a transformation journey**

- ⚡ Quality function mission,
- ⚡ Quality policy to support company Strategy
- ⚡ Quality organization models in complex and changing environment

**To know the best methods, to use them at the right time to support achieving the performance**

- ⚡ Referential, Processes: proof of performance?
- ⚡ Quality, Industry 4.0, Digitalization: are you ready?
- ⚡ Lean, Agile methodologies: how to use them in an efficient way?

**To share and exchange**

- ⚡ Feedbacks and return of experience

**Deployment in your company and next steps**

- ⚡ Principle and logic to set up and launch a change management initiative
- ⚡ Quality setup to support the Performance

Training can be performed live in our office or virtual but also at your location on demand

Material (in numerical format) is distributed at the beginning of the session.

Session will take place from 8h30 to 12h30 or from 13h30 to 17h30.

