



## Time

- 1 day ( 8 hours)



## Targets

- To discover the state of the art in the Quality function
- To understand the keys to promote and setup a Quality initiative in a complex environment
- To be able to engage with the Quality function a change management initiative towards Excellence



## Public

- Head of Quality
- Head of R&D
- Head of Operations
- Head of HR



## Prerequisite

- None



## Methods

- Pragmatic presentation using real cases
- Discussions & brainstorming
- Questions/answers
- Feedbacks and return of experience of the trainer
- Formation available in French and English

# To understand how to organize Quality in a complex environment to boost the Performance

The organizations are more and more complex following the increased number of merger acquisitions. At the same time, the Quality function has been deeply impacted and changed.

How to understand the Quality and its move? How to change the Quality function accordingly and engage a change management initiative towards Excellence.

Delivered by former Quality executives in international companies, this training will be the opportunity to reset your knowledge regarding **Quality, its organization to support the performance.**

Following this training, you will be able to reshape the organization of your Quality function.



## Pedagogical content

### To understand what means Quality today

- History & Quality function in perspective
- Challenges and objectives

### To know the Quality function and its models

- The different set-up for a Quality organization
- Quality mission and roles

### To develop upstream Quality

- Integration in the Development process
- Quality assurance vs Quality control

### To prepare a change management journey

- Change management and Quality

### To use the right methods at the right time to support achieving the performance

- Quality, Industry 4.0, Digitalization: are you ready?
- Lean, Agile Methodologies: how to use them in an efficient way?
- Quality and Customer Satisfaction

### To share and exchange

- Feedbacks and return of experience

### To apply in your company and start the transformation journey

- Principles and logic to set up a performing Quality organization and a change management initiative towards Excellence
- To initiate the first actions

Material (in numerical format) is distributed at the beginning of the session.

Training can be performed live in our office or virtual , but also at your own location on demand,

Session will take place from 8h30 to 12h30 and from 13h30 to 17h30.